

Frequently Asked Questions

Q: What can I expect when dropping off donations?

A: During the drop-off, staff will ask you to fill out a donation receipt to keep internal records and provide a receipt of the donation (acceptable for tax purposes).

Q: Do you give donation valuations?

A: We give donation receipts that reflect poundage or pieces donated, but we do not give a dollar amount to the donation. For donations over \$500 an IRS form 8283 can be filled out and a third-party evaluation can be made on the donation.

Q: Do I have to make an appointment?

A: No appointment is required for donations.

Q: Is there a maximum donation amount?

A: The only maximum we have is with clothing. We do not accept more than 8 large bags of clothing or 10 medium/small bags in one drop off.

Q: Do you accept furniture or household items?

A: Please first contact the Gift-in-Kind department for approval. Please email <u>jmason@lamission.net</u> with descriptions and pictures if possible.

Q: Do you accept used bedding and towels?

A: We accept comforters, towels, and bedding in *twin and full sizes*. All MUST be washed.

Q: Do you accept used toys and books?

A: We DO NOT accept used toys or books. We can only accept **new toys and books** around the holiday seasons (Easter, Back to School, and Christmas).

Q: Can I donate items that are past their best buy or expiration date?

A: We DO NOT accept any items past their best buy or expiration date to stay in adherence with Accord GIK standards.

Q: Can I donate food or hygiene items that are opened?

A: Any food or hygiene items must be **sealed or unopened** in order to donate.

Q: How many people do you serve per day?

A: Los Angeles Mission kitchen serves 250-300 people per meal (breakfast, lunch & dinner)

Q: How are donations used?

A: Donations of hygiene and clothing and food are used first and foremost for neighbors who come to Los Angeles Mission for services. We provide 3 meals a day. We provide showers, clothing, and hygiene kits every day from 7:00am-2:30pm. In addition to the daily services, we host outreaches once or twice per month (depending on donation supply) in the front courtyard of our building to give to the community on the streets around us. Lastly, when a large supply of donations come in, we share with partnering organizations who are also supplying the community's needs.

Q: How can I host a donation drive?

- 1. Visit losangelesmission.org and click "Contact Us"
- 2. At the top of the form choose the topic "Gifts-In-Kind/Non-cash donations" and then fill in your information.
- 3. In the message at the bottom please give us information on who you are and what donation item you'd like to collect in your drive.